



HEALTH & SAFETY PROTOCOL

The health and safety of our guests, staff, and community is our top priority. Paradise Helicopters is a global leader in aviation safety, and we have implemented enhanced guidelines in response to the COVID-19 pandemic. Our approach to safety is led by our Accountable Executive and Director of Safety, who regularly monitor updates from government and health officials.



Social Distancing

Flights are temporarily limited to inter-island transportation, sightseeing charters and private tours. A private tour is when one party flies on a helicopter at a time – defined as those dwelling in the same household. Guests and staff are asked to maintain a six-foot distance from one another and sneeze/cough into an elbow. Please refrain from shaking hands and engaging in unnecessary physical contact with those outside your party while on our premises. If you are experiencing any symptoms such as cough, fever, abnormal fatigue, or not feeling well please refrain from entering our facilities.

Modified Check-in

We have shortened our check-in time to 30 minutes prior to your flight. To encourage a contactless check-in experience, we are currently not accepting cash as a form of payment. If you are exhibiting COVID-like symptoms (dry cough/ fever/abnormal fatigue), please notify us immediately before you go to our base of operations. Any guests or staff who are not feeling well are required to stay home. If you are exhibiting symptoms upon check-in, you will be asked to postpone your flight. Staff may ask to check your temperature to ensure you are not exhibiting symptoms for the safety of our staff and other passengers. For the safety of our staff, we reserve the right to refuse service to any guest we feel is exhibiting symptoms.

Face Masks

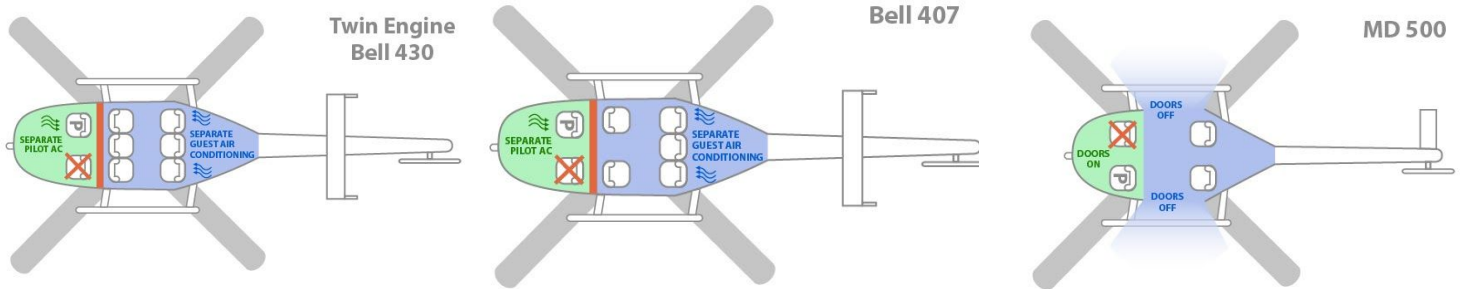
Per Hawaii's Governor Emergency Proclamation and CDC guidelines, guests aged five (5) years and older are required to wear a face mask (covering the nose and mouth) during their time in and around our facilities and aircraft. Guests flying on our doors-off flights must wear a mask that fits tightly behind the ears to ensure it will not leave the aircraft during flight.

Cleaning & Sanitization

Hand sanitizer will be provided to all staff and guests. Employees are required to wash their hands regularly. Sanitization via spray, wipe or fogger are used in all aircraft prior to boarding. Seatbelts and headsets are sanitized between flights.

Modified Cabin Space

On our MD 500 aircraft, we are only seating guests in the rear seats and are operating with doors off for optimal airflow. On our Bell 407 helicopters and twin-engine Bell 430 helicopter, we have the ability to divide the front pilot area with the back guest area of our aircraft; the co-pilot seat remains empty. Additionally, our Bell helicopters have separate air conditioning systems for separation of airflow between the cockpit and the main passenger cabin.



We look forward to flying with you!

We are committed to making your adventure with us nothing short of amazing. We have taken many risk mitigation measures to ensure your safety while flying with us. Along with our mandatory COVID-19 procedures, we will be requesting for you to complete a COVID-19 waiver upon your arrival to help ensure the safety of our staff and other passengers. Thank you for your understanding and we look forward to seeing you soon.

If you have any questions or concerns, please don't hesitate to contact us at:

Toll Free 1.866.876.7422

Local 808.969.7392



We took the Helicopter Association International's COVID Clean pledge.

RESERVATIONS 866.876.7422 • info@paradisecopters.com • www.ParadiseCopters.com

As of 07/14/2020