



## HEALTH & SAFETY PROTOCOL

**The health and safety of our guests, staff, and community is our top priority.**

Paradise Helicopters is a global leader in aviation safety, and we have implemented enhanced guidelines in response to the COVID-19 pandemic. Our approach to safety is led by our Accountable Executive and Director of Safety, who regularly monitor updates from government and health officials.



### We Request Negative COVID-19 Test Results

All guests must be one of the following:

**A resident** who has been on island for at least 14 days or who has had a negative COVID-19 test in the past 72 hours.

-or-

**A visitor** who has either quarantined for 14 days (showing an airline ticket with an arrival date 14 days prior to flight), or who can show that the pre-testing travel program accepted a negative test result from them.

## **Social Distancing**

Guests and staff are asked to maintain a six-foot distance from one another and sneeze/cough into an elbow. Please refrain from shaking hands and engaging in unnecessary physical contact with those outside your party while on our premises. If you are experiencing any symptoms such as cough, fever, abnormal fatigue, or not feeling well please refrain from entering our facilities.

## **Private Flights**

A private tour is when one party flies on a helicopter at a time. Guests who purchase a single-seat may be seated with other passengers outside of their party. For a complete private flight experience, guests have the option of a “private buyout” on every tour.

## **Modified Check-in**

Our MD 500 aircraft is offered as a doors off option which allows for optimal airflow during your flight. Our Bell 407 and twin engine Bell 430 helicopters have been installed with a partition to divide the cockpit from the main passenger cabin which allows for separate air circulation from two independent air circulation systems servicing the cockpit and cabin separately.

## **Face Masks**

Per Hawaii’s Governor Emergency Proclamation and CDC guidelines, guests aged five (5) years and older are required to wear a face mask (covering the nose and mouth) during their time in and around our facilities and aircraft. Guests flying on our doors-off flights must wear a mask that fits tightly behind the ears to ensure it will not leave the aircraft during flight.

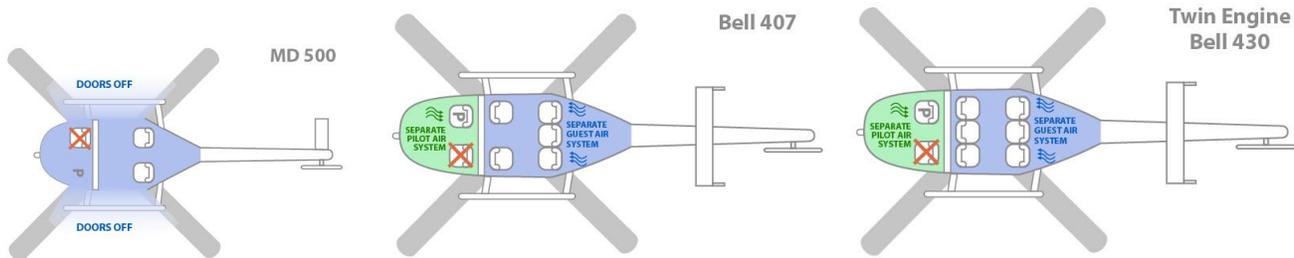
## **Cleaning & Sanitization**

Hand sanitizer will be provided to all staff and guests. Employees are required to wash their hands regularly. Sanitization via spray, wipe or fogger are used in all aircraft prior to boarding. Seatbelts and headsets are sanitized between flights.

## **Social Distancing Flights Available**

For the ultimate social distancing experience, you can choose to make your flight private by purchasing all seats on the aircraft to minimize your contact with outside parties. Our MD 500

aircraft is offered as a doors off option which allows for optimal airflow during your flight. Our Bell 407 has separate air circulation systems and the cabin is partitioned from the cockpit. On our twin engine Bell 430 helicopters pilot and guests have separate air conditioning systems and the cabin is partitioned from the cockpit.



## We look forward to flying with you!

We are committed to making your adventure with us nothing short of amazing. We have taken many risk mitigation measures to ensure your safety while flying with us. Along with our mandatory COVID-19 procedures, we will be requesting for you to complete a COVID-19 waiver upon your arrival to help ensure the safety of our staff and other passengers. Thank you for your understanding and we look forward to seeing you soon.

If you have any questions or concerns, please don't hesitate to contact us at:

Toll Free 1.866.876.7422

Local 808.969.7392



*We took the Helicopter Association International's COVID Clean pledge.*

RESERVATIONS 866.876.7422 • [info@paradisecopters.com](mailto:info@paradisecopters.com) • [www.ParadiseCopters.com](http://www.ParadiseCopters.com)

As of 12/15/2020